HILLSDALE BOARD OF PUBLIC UTILITIES 45 MONROE STREET
HILLSDALE, MI 49242
RETURN SERVICE REQUESTED

| Account Number |  | PIN Number |  |
| :---: | :---: | :---: | :---: |
| 012345 |  | F4B41E8 |  |
| Due Date | Amount Due | If Late Pay |  |
| $09 / 08 / 2017$ | $\$ 443.00$ | $\$ 443.00$ |  |
| Service Address |  | Amount Enclosed |  |
| 123 MY STREET |  |  |  |

DOE, JOHN
123 MY STREET
Hillsdale Board of Public Utilities
HILLSDALE MI 49242-9733
45 Monroe St.
Hillsdale, MI 49242

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| Hillsdale BPU | Account Number |  |  | Name |  |  |  | Service Address |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 517-437-3387 | 012345 |  |  | DOE, JOHN |  |  |  | 123 MY STREET |  |  |  |
| Meter Number |  | Meter | Read Dates |  | Billing Days | Meter Readings |  |  | Multiplier | Usage | Units |
|  |  | Size | Present | Previous |  | Code | Present | Previous |  |  |  |
| ELECTRIC | 11111 | 240 | 08/21/17 | 07/22/17 | 31 | A | 36000 | 35291 | 1.0 | 709 | kWh |
| WATER | 22222222 | 5/8" | 08/21/17 | 07/22/17 | 31 | A | 700 | 663 | 1000.0 | 37000 | GAL |


| CONSUMPTION HISTORY |  |  |  |
| :---: | :---: | :---: | :---: |
| Ratfons | Water Use <br> kWh | Date | Electric Use |
| Sep | 5000 | Sep | 1214 |
| Oct | 5000 | Oct | 876 |
| Nov | 6000 | Nov | 723 |
| Dec | 5000 | Dec | 749 |
| Jan | 5000 | Jan | 791 |
| Feb | 5000 | Feb | 630 |
| Mar | 5000 | Mar | 566 |
| Apr | 6000 | Apr | 543 |
| May | 6000 | May | 596 |
| Jun | 8000 | Jun | 861 |
| Aug | 43000 | Aug | 1951 |


| PREVIOUS BALANCE | $\$$ | 0.00 |
| :--- | ---: | ---: |
| ELECTRIC CUSTOMER CHARGE | $\$$ | 20.00 |
| ELECTRIC ENERGY CHARGE | $\$$ | 72.81 |
| POWER COST ADJUSTMENT | $\$$ | 2.56 |
| ENERGY OPTIMIZATION PROGRAM | $\$$ | 1.63 |
| ST OF MI LOW INCOME ENERGY | $\$$ | 0.96 |
| SALES TAX ON ELECTRIC | $\$$ | 3.88 |
| SUBTOTAL ELECTRIC CHARGES | $\$$ | 101.84 |
| WATER CUSTOMER CHARGE | $\$$ | 24.00 |
| WATER USAGE | $\$$ | 99.53 |
| SUBTOTAL WATER CHARGES | $\$$ | 123.53 |
| ROUND UP | $\$$ | 0.19 |
| SUBTOTAL OTHER CHARGES | $\$$ | 0.19 |
| SEWER CUSTOMER CHARGE | $\$$ | 28.00 |
| SEWER USAGE | $\$$ | 189.44 |
| SUBTOTAL SEWER CHARGES | $\$$ | 217.44 |
| CURRENT CHARGES | $\$$ | 443.00 |
| TOTAL AMOUNT DUE | $\$$ | 443.00 |


| Bill Type | E Account Class | Bill Date | Due Date | Amount Due | If Late Pay |
| :---: | :---: | :---: | :---: | :---: | :---: |
| A | RESIDENTIAL | $09 / 15 / 2017$ | $09 / 08 / 2017$ | $\$ 443.00$ | $\$ 443.00$ |

HILLSDALE


Board of Public Utilities

Moving?: Please advise our office. We request 24 hours notice to the date of change. Remember you are responsible for consumption until final readings have been completed.

## Misson Statement

The mission of the BPU is to meet or exceed customers ongoing needs and expectations for reliable, economic and environmentally responsible public utilities services that merit being the supplier of choice.

## Serving Hillsdale's Needs for over 100 Years

Payment Information: Please use the enclosed envelope to mail your payment to Hillsdale Board of Public Utilities, 45 Monroe St., Hillsdale, Michigan 49242. Payments can also be made at our office or dropped in our 24 hour deposit box at 45 Monroe Street. Payments can also be made at Nash Drugs located downtown Hillsdale.

For our customer's convenience we also offer a budget billing program and an automatic bill payment program. For more information on either of these programs, please call our office.

Business Hours: Normal business hours are Monday through Friday, 8:00 A.M. to 5:00 P.M.. Emergency service is available 24 hours a day, 7 days a week. To report a problem call 437-3387, and carefully follow the instructions.

Electric Service Rates: Along with a meter charge each month. Usage is measured and billed monthly.
Water Service Rates: Along with a meter charge each month, usage is measured and billed per thousand gallons consumed.

Sewer Service Rates: Along with a meter charge each month, usage is measured and billed per thousand gallons based on water readings.

Meter charges for all utilities are prorated for partial month's usage. A copy of all utility rates, rules and regulations are available, upon request, at the office.

Late Charges: When a payment is not received by the stated due date on the bill or within the two day grace period, a reminder notice shall be mailed to the customer and a late charge assessed against the account. Approximately 10 calendar days after the reminder letter, if payment is still not received, a final notice will be mailed to the customer which will indicate a "pay by" date for payment to be received by in order to avoid disconnection. The final notice will give a minimum of five calendar days to pay the amount due. If payment has not been made in the time allowed from the final notice, disconnection will take place during normal working hours. Any additional fees will be assessed in accordance with the rules and regulations.

