



Hillsdale Board of Public Utilities
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WATER SERVICE LINE REPLACEMENT PROGRAM

FLUSHING INSTRUCTIONS

The portion of your water service line that was made of galvanized iron or lead has been replaced with an approved material on _____ (Date).

Precautions were taken to prevent contaminants in your water supply during your service line installation. The contractor flushed the new external service lines prior to reconnection to your home. However, we did not flush your internal water lines. **Do not consume tap water, open hot water faucets or use ice makers or filtered water dispensers until you complete these steps for flushing in your home:**

1. Remove the faucet aerator (screens) from the faucets in the lowest level in your home, include faucets that may be in your basement. Fully open the **cold** water tap.
2. Continue removing the aerators at each faucet and turning on all **cold** water taps as you move to the top floor of your house.
3. Remove aerators and screens wherever possible. Include the shower heads, laundry tubs, outside spigots, bathtubs, and showers as flushing points.
4. Leave all the faucets running at the highest rate possible using cold water.
5. When all the faucets are opened, leave the water running for at least 30 minutes.
6. After 30 minutes, turn off the first faucet you opened and continue to turn off other faucets in the same order you turned them on.
7. Clean and reinstall aerators/screens at each faucet. You may need to replace screens/aerators if too old or worn.

Water bills will not be adjusted to compensate for flushing.

To reduce your exposure to lead in drinking water at home, the Environmental Protection Agency (EPA) provides the following healthy water tips:

- Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water.
- Remove and clean aerators (screens) on your faucets monthly.
- If water has not been used in the home for 6 hours or more, run the water from the tap for 5 minutes to get fresh water to your tap before drinking, taking a shower, doing laundry or a load of dishes. You can capture this water and utilize it for watering plants.
- Use a water filter that meets NSF 53 for lead removal, and know when it is time to replace the filter.

NOTE: If you notice any discoloration after flushing or have reduced or no water pressure, please contact the BPU at 517-437-3387 during business hours and 1-844-427-8633 after hours.